

## 2020 Census at a Glance

The census is much more than just a head count. It provides a picture of our nation that helps determine where to build new schools, hospitals, and businesses; how federal funding is distributed; and how congressional seats are apportioned. It also helps us see how our communities have changed over time. That's why an accurate count is so important.

### UNDERSTANDING THE CENSUS

Once every decade, the federal government conducts a census of the entire population to count everyone in the United States and record basic information about them. Our nation's founders believed this data was so important that they mandated the decennial census in the Constitution.

#### ✓ Easy and Convenient

In 2020, for the first time ever, the U.S. Census Bureau will accept responses online, but you can still respond by phone or mail if you prefer.

#### 🔒 Confidential and Secure

Strict federal law protects your census responses. It is against the law for any Census Bureau employee to disclose or publish any census information that identifies an individual or business. Census Bureau employees take a lifelong pledge of confidentiality to handle data responsibly and keep respondents' information private. The penalty for wrongful disclosure is a fine of up to \$250,000 or imprisonment for up to 5 years, or both. No law enforcement agency (not the DHS, ICE, FBI or CIA) can access or use your personal information at any time. Data collected can only be used for statistical purposes that help inform important decisions, including how much federal funding your community receives.

The Census Bureau will never ask for your Social Security number, bank or credit card account numbers, money or donations, or anything on behalf of a political party.

The Census Bureau has a robust cybersecurity program that incorporates industry best practices and federal security standards for encrypting data.

To make sure you and your community are counted, learn more about the 2020 Census by visiting [2020census.gov](https://2020census.gov).

## CENSUS 101: WHAT YOU NEED TO KNOW

### Everyone counts.

The census counts every person living in the United States once, only once, and in the right place.



### It's about fair representation.

Every 10 years, the results of the census are used to reapportion the House of Representatives and determine how many seats each state has in Congress.



### It's in the Constitution.

The U.S. Constitution mandates that everyone in the country be counted every 10 years. The first census was in 1790.



### It's about \$675 billion.

The distribution of more than \$675 billion in federal funds, grants, and support to states, counties, and communities are based on census data.

That money is spent on schools, hospitals, roads, public works, and other vital programs.

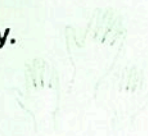


### It's about redistricting.

After each decade's census, state officials redraw the boundaries of the congressional and state legislative districts in their states to account for population shifts.

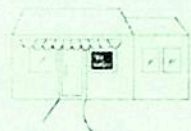
### Taking part is your civic duty.

Completing the census is mandatory: it's a way to participate in our democracy and say "I COUNT!"

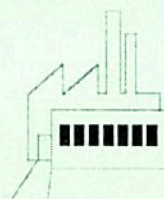


### Census data are being used all around you.

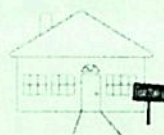
Businesses use census data to decide where to build factories, offices, and stores, which create jobs.



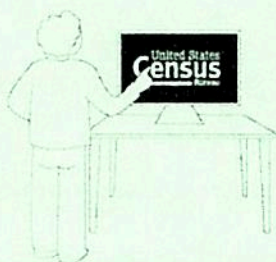
Local governments use the census for public safety and emergency preparedness.



Real estate developers use the census to build new homes and revitalize old neighborhoods.



Residents use the census to support community initiatives involving legislation, quality-of-life, and consumer advocacy.



### Your privacy is protected.

It's against the law for the Census Bureau to publicly release your responses in any way that could identify you or your household.

By law, your responses cannot be used against you and can only be used to produce statistics.

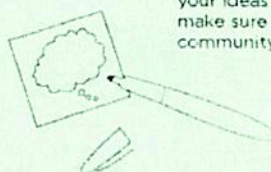


### 2020 will be easier than ever.

In 2020, you will be able to respond to the census online.

### You can help.

You are the expert—we need your ideas on the best way to make sure everyone in your community gets counted.



United States<sup>®</sup>  
**Census**  
Bureau

FIND OUT HOW TO HELP AT  
[2020CENSUS.GOV/PARTNERS](https://2020census.gov/partners)

United States<sup>®</sup>  
**Census**  
**2020**





To assure that we have the most accurate data on file, The City of Dover Customer Service Department is updating Utility Account information. Please fill out and return the form below with your utility payment. Forms can also be emailed to [ebilling@dover.de.us](mailto:ebilling@dover.de.us). PDF forms can be found on our website at [www.cityofdover.com/customer-service-forms](http://www.cityofdover.com/customer-service-forms).

### CONFIDENTIAL CUSTOMER INFORMATION SHEET



City of Dover

Other Payment Options

#### Account Information

Customer:  
Service Address: 1234 Plantar Dr  
Account ID: 11111-22222  
Bill Date: 02/01/2014  
Due Upon Receipt:

#### Contact Information

8:30 a.m. - 5:00 p.m. Monday-Friday  
Customer Service: 302-736-7015  
Website: [www.cityofdover.com](http://www.cityofdover.com)

02/24/2014

CUSTOMER – LOCATION NUMBER: \_\_\_\_\_

NAME: \_\_\_\_\_

PHYSICAL ADDRESS: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CIRCLE ONE: Person or Company Doing business as: \_\_\_\_\_

**WOULD YOU LIKE TO RECIEVE YOUR BILL AND DELINQUENT NOTIFICATION BY EMAIL?**

\_\_\_ YES or \_\_\_ NO EMAIL ADDRESS: \_\_\_\_\_

TELEPHONE: (HOME) \_\_\_\_\_ (WORK) \_\_\_\_\_

(OTHER) \_\_\_\_\_ CELL: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_

DRIVERS LICENSE STATE: \_\_\_\_\_ DRIVERS LICENSE #: \_\_\_\_\_

EMPLOYER NAME: \_\_\_\_\_ EMPLOYER PHONE # \_\_\_\_\_

RELATIVE NAME AND PHONE #: \_\_\_\_\_

BY SIGNING BELOW, I AUTHORIZE THE CITY OF DOVER TO UPDATE MY ACCOUNT INFORMATION AND VERIFY THAT THE INFORMATION CONTAINED IS TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

CUSTOMER SIGNATURE & DATE: \_\_\_\_\_

*City of Dover ~ Customer Service Department  
Community Excellence Through Quality Service*